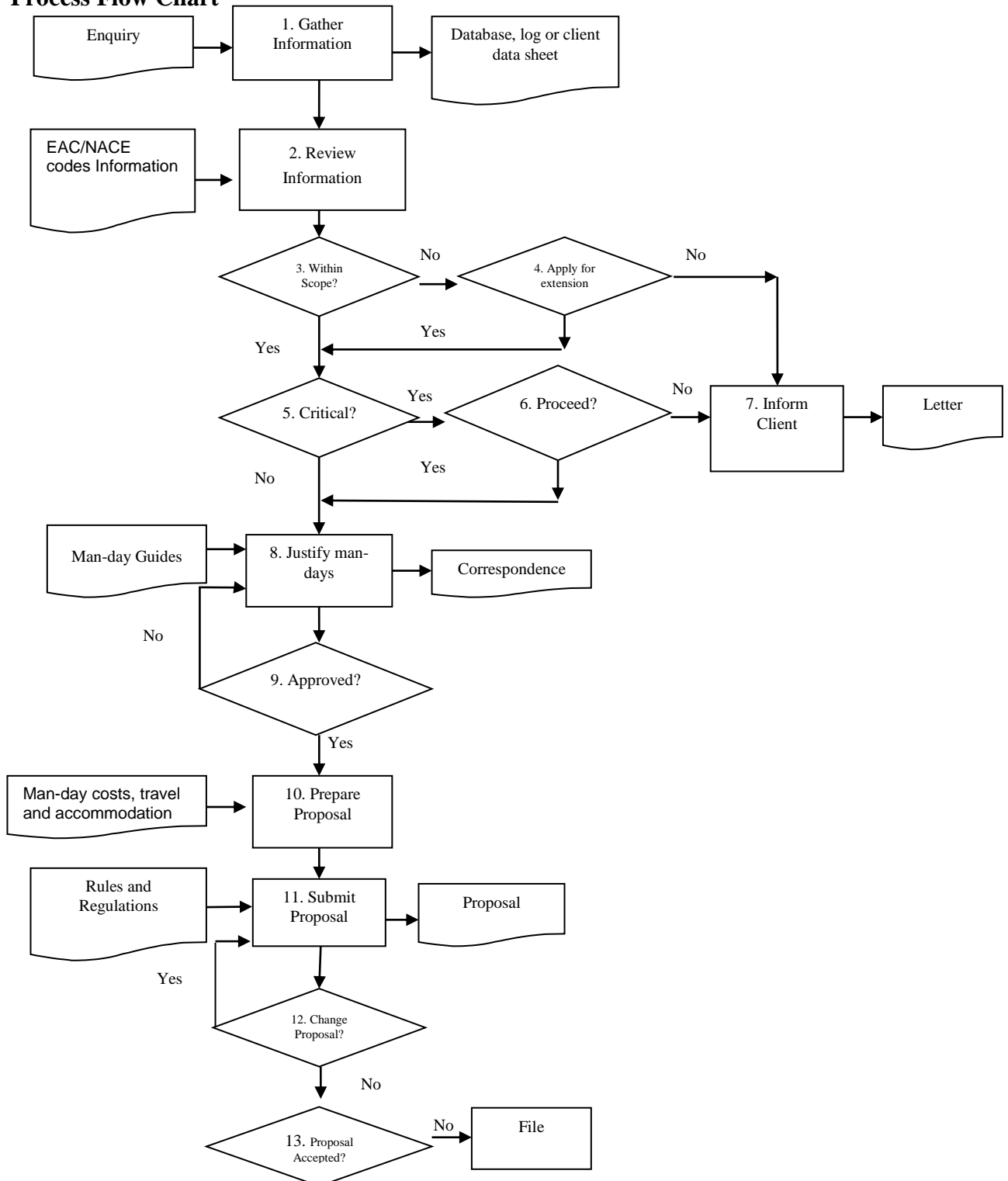




## Handling Enquiries And Contract Review

SOP-02

1. **Objective** - To identify the sequence of events, methods and responsibilities for handling enquiries, making proposals and contract review.
2. **Scope** - Certification scheme standards and related specifications
3. **Process Flow Chart**



Issue	Revision	Date
1	0	20-11-2021