

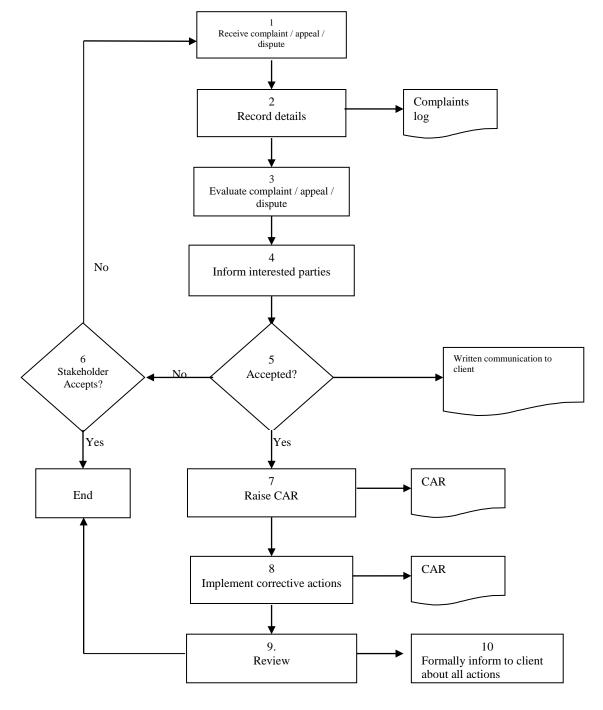
ALTAIR QUALITY SERVICES - LLC

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Handling Complaints, Disputes and Appeals

SOP-09

- 1. **Objective** To control handling complaints and appeals
- 2. Scope Altair Quality Services & its clients
- 3. Process Flow Chart



Issue	Revision	Date
1	0	20.11.2021